

# **ELECTION PROCEDURE MANUAL**

TOMMY GONG County Clerk-Recorder, Elections Division

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#### **VOTER BILL OF RIGHTS**

- The right to vote if you are a registered voter. You are eligible to vote if you are:
  - o a U.S. citizen living in California
  - at least 18 years old
  - registered where you currently live
  - not currently in state or federal prison or on parole for the conviction of a felony
  - o not currently found mentally incompetent to vote by a court
- The right to vote if you are a registered voter even if your name is not on the Roster of Voters.

  You will vote by completing a voter registration form and using a Provisional CVR ballot. Your vote will be counted if elections officials determine that you are eligible to vote.
- The right to vote if you are still in line when the polls close.
- The right to cast a secret ballot without anyone bothering you or telling you how to vote.
- The right to get a new ballot if you have made a mistake, if you have not already cast your ballot. You can:
  - o Ask an elections official at a polling place for a new ballot,
  - o Exchange your vote-by-mail ballot for a new one at an elections office or at your polling place; or
  - Vote using a Provisional CVR ballot.
- The right to get help casting your ballot from anyone you choose, except from your employer or union representative.
- The right to drop off your completed vote-by-mail ballot at any polling place in California.
- The right to get election materials in a language other than English if enough people in your voting precinct speak that language.
- The right to ask questions to elections officials about election procedures and watch the election process. If the person you ask cannot answer your questions, they must send you to the right person for an answer. If you are disruptive, they can stop answering you.
- The right to report any illegal or fraudulent election activity to an elections official or the Secretary of State's office.

If you believe you have been denied any of these rights, or you are aware of any election fraud or misconduct, please call the Secretary of State's confidential toll-free Voter Hotline at (800) 345-VOTE (8683) or your local election official's toll-free number at (800) 834-4636 ext. 5228.

## **VOTER SERVICE CENTER (VSC) STAFF RESPONSIBILITIES**

# **Health and Safety**

Stay home when you are sick. If you are exhibiting COVID-19 symptoms, do not report to work. Contact your medical provider and notify your supervisor. If you experience symptoms at work, return home. Symptoms from the virus currently identified by the Center for Disease Control are:

- Congestion or runny nose
- Nausea
- Diarrhea
- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat.

If you had contact with someone who tested positive for COVID-19 contact your medical provider and notify your supervisor.

Each worker will complete a health screening form prior to beginning their shift. The County has developed a safety protocols handbook, in conjunction with the Secretary of State guidelines and the local Public Health Department. Each worker should be familiar with the safety protocols and the proper handling and disposal of Personal Protective Equipment. Work surfaces and frequently touched areas, i.e. door handles, stair rails, voting booths, will be cleaned thoroughly before opening the center and frequently throughout the day. Multi use items (ICX, clipboards, secrecy sleeves) will be cleaned after each use. Voters will be provided single use pens that they can take with them or dispose of when they are finished voting. Hand sanitizer will be provided at the entrance and exit of the voter service center.

Election workers are ultimately responsible for reminding and encouraging voters and observers to keep health and safety in mind. Use simple phrases to remind voters and observers of precautions:

- Thanks for wearing your mask.
- Remember to use the hand sanitizer.
- Thanks for keeping your distance
- You can put your ballot directly in the ballot box.

#### **Code of Conduct**

You represent the San Luis Obispo County Elections Division. You must adhere to the California Elections Code and San Luis Obispo County's policies. Please be professional and courteous while serving the voters of San Luis Obispo County.

- Be punctual when arriving to work and returning from break.
- Perform tasks as assigned by the Voter Service Center Coordinator
- Remain at the Voter Service Center during your shift unless directed elsewhere by San Luis Obispo County Elections Division staff.
- Do not leave until all closing/clean up procedures are completed.
- Complete payroll information as instructed by the County Clerk-Recorder
- Complete the required health screening checklist
- Do not report to your voter service center if you are feeling ill. Contact the VSC Coordinator if you cannot report for your assigned work.

NOTE: Voter Service Center Workers are not allowed to work under the influence of drugs or alcohol. This is grounds for immediate removal.

It is important that voters be treated with respect and for Voter Service Center Staff to not show a preference towards any party, issue or candidate. Make sure you understand the following:

- Phones should be kept silent and should not be used in a way that is distracting or disruptive to voters or Voter Service Center Staff.
- Any conversation that is political in nature: about measures, initiatives, political party activities, political party philosophy, voting activities of individuals or groups, is prohibited.
- Rude behavior towards any person is unacceptable and will result in dismissal.
- Harassment of any type is against the law and against San Luis Obispo County Policy.
- Be considerate of the extra time it takes a voter to cast their ballot, some disabilities cannot be seen.
- Keep the Voter Service Center as quiet as possible while voters are present.

## **Work Attire**

- Voter Service Center Staff are expected to present themselves in a dignified manner demonstrating the importance of their role in the election process. Dress appropriately- clothing should be clean, tasteful, and in good repair.
- Do not wear campaign attire, hats or bring any campaign materials into the Voter Service Center. In addition, clothing should be neutral and not supporting or opposing any political viewpoint even it not on the ballot for this election.
- Staff should exercise good hygiene practices.
- Staff must wear identification badges at all times while in the Voter Assistance Center.

# Things to Keep in Mind

- Some people are sensitive or allergic to certain scents. Please refrain from wearing strong fragrances.
- Wear comfortable clothing and shoes.
- Bring a jacket or sweater.
- Bring enough food and water to last the entire day.
- Bring a seat cushion, if you wish.

# Do not Bring

- Children to work with you.
- Pets/Animals (service animals are allowed under ADA Title II).
- Alcoholic Beverages.

#### **Serve Voters**

- Show respect with actions, words, and tone of voice to voters of every ethnicity, race, color, gender, sexual orientation, age, language, ability, income, religion, creed, and political affiliation.
- When assisting a voter with a disability, put the person first and treat him or her as any other voter.
- Be attentive to voters, don't use personal electronics or other distractions at the Voter Service Center.

# **Protect Voter Rights**

- Uphold the laws and regulations that protect voter rights.
- Display accessibility tools: the Americans with Disabilities Act and the Help America
  Vote Act ensure voters have the right to access tools to vote privately and
  independently.
- Display materials in all required languages: the Voting Rights Act guarantees voters
  the right to receive voting materials and assistance in English and specific materials in
  Spanish and Tagalog, in some locations.
- Report any electioneering: the California Elections Code and Voter Bill of Rights require that voters have the right to cast a private ballot free from intimidation.

# **Voter Service Center Hours of Operation and Staffing**

- Voter Service Centers are open from 9:00am to 5:00pm Saturday October 31 through Monday, November 2
- Election Day is from 6:00am until approximately 9:00pm and will include additional breaks and a dinner break.
- Staff will work hours with periodic and meal breaks as assigned by the VSC Coordinator.
- Breaks must be staggered so the majority of Voter Service Center staff are present at all times.
- Each station must be staffed with at least one person who knows the position.

## **OVERVIEW OF VOTER SERVICE CENTER JOB DUTIES**

This is just an overview of the duties at the Voter Service Center during the 4 days of voting. More detailed information begins on page 15.

# **ELECTION COORDINATOR**

Responsible for the overall operation of the Voter Services Center (VSC) and ensuring safety protocols are followed by staff and voters. Will be the expert on questions regarding the Vote Center App in EIMS. Ensures that all equipment is delivered the day before the voting location opens, checking that all supplies are included and troubleshooting any equipment issues. Will ensure that every worker completes the Health Screening form and screen the form for workers that should not be working on that day. Will coordinate breaks and meals for workers and ensure all duties are covered during the day. Ensures that ballot stock accounting is completed daily, voted ballots are returned to the collection center nightly and all equipment and unused ballot stock is secured nightly. Responsible for assisting voters who decline to wear masks and/or adhere to social distancing guidelines. At the close of the Voter Service Center, responsible for daily return of the voted ballots and other items to the assigned collection center.

### **ELECTION OFFICIALS**

The election officials will be trained to fill any of the duties as listed below:

# **CHECK-IN**

Responsible for locating the voter in EIMS Vote Center application and verifying the address given by the voter. The Check in official will follow procedures for processing voters depending on voter's record status and either send the voter to Ballot Issue (MBP), Provisional/CVR or ICX.

#### **BALLOT ISSUE**

Responsible for printing the correct ballot style (VBM, LIVE or PROV) and ballot type on the Mobile Ballot Printer (MBP) and verifying the number of blank ballot stock and pre-printed ballots before the polls open and accounting for issued, spoiled and remaining ballots at the end of each voting day. Will have Live (for here) voters sign roster pages and will tally all ballots printed and spoiled.

#### **VOTER ASSISTANCE**

Direct voters entering the polling place to the proper line during busy times. Using a tablet to look up the voter to determine if the voter should be sent to Check in, Provisional/CVR (with a Provisional/CVR envelope and clipboard) or directly to the ballot box. Responsible for ensuring that voters are following distancing guidelines, cleaning used voting booths, touched surfaces, clipboards and secrecy sleeves as needed. Provide masks for those voters not wearing one.

## **ELECTION CLERKS**

#### PROVISIONAL/CVR

Responsible for assisting Provisional/CVR voters by ensuring that the envelope and roster are completed correctly before directing voter to the Ballot Issue or ICX.

## **ICX**

Responsible for assisting voters who use the ICX Ballot Marking Device, verifying the number of blank ICX ballots before the polls open, and ensuring the machine is operational throughout the day, properly locked down at the end of voting each day and sanitized after each use. Will have Live (for here) voters sign roster and will tally all ballots printed and spoiled.

# **BALLOT BOX**

Responsible for ensuring that every ballot to be deposited has either a secrecy sleeve, is sealed in a Provisional/CVR envelope or a VBM envelope. Before allowing a ballot envelope to be deposited will ensure that the voter has signed the envelope. Assists voters who need help depositing their ballot into the Ballot Box, keeps a ballot box tally, provides "I Voted" stickers and ensures secrecy sleeves are disinfected prior to return to Ballot Issue or ICX.

# **OUTSIDE VOTER ASSISTANCE**

Responsible for accepting voted VBM ballots from voters after checking to ensure they are properly signed, providing "I Voted" stickers and assisting any voter who wishes to vote curbside.

# **CHECKLIST: VSC COORDINATOR PRE-ELECTION**

	Contact all workers assigned to VSC to confirm shifts, ensure they have gone through the orientation, read the Safety training manual and see if they have any questions. Remind workers that they may be working outdoors and that doors to the VSC will be propped open during voting. Suggest that workers bring clothing appropriate for the conditions.
FRID	AY, October 30
	Check that specified equipment has been delivered. The equipment list will be located in the Voter Service Center binder.
	Set up the Voter Service Center as described in the location's binder. Voting booths, tables, plexiglass screens, ICX and ICX printer can all be set up. Post inside signage, mark paths of travel and wait here signs on the floor or using cones or stanchions as specified. County technical staff will be on hand to set up the VSC secure connectivity equipment and test the computers and printers.
	Plan a tentative schedule for all workers. Include periodic rotations, breaks, and mealtimes as specified by the County. <i>On Tuesday, November 3, make sure all workers are back from dinner before 5pm</i>
	Plan a cleaning schedule for frequently touched surfaces (voting booths, door handles, stair rails, tables, equipment. Ensure that work surfaces are disinfected when jobs are rotated.
<u>Payro</u>	oll Information
	Have workers complete payroll information per instructions from the County
<u>Ballo</u>	t Paper/Ballots
	Blank Ballot Paper
	Count packets of Ballot on Demand paper and compare with the number on MBP Ballot Quantity Worksheet. Paper is shrink-wrapped in bundles of 50. DO NOT OPEN THE SHRINKWRAP. If the count does not match contact the Elections Office immediately. Place MBP Ballot Quantity Worksheet and blank MBP ballots back in the MBP Envelope and return to the secure cage.
	Pre-printed Ballots (These ballots are to be used in the case of a power outage or printer problem OR if the line at Ballot Issue is too long as a replacement for ballots printed on the mobile ballot printer)  Open box with pre-printed ballots and verify that each ballot type on the Ballot Quantity worksheet is included. Ballots are shrink-wrapped DO NOT OPEN THE SHRINKWRAP. If any ballot types are missing, contact the Elections Office right

	away. Place Ballot Quantity Worksheet, and pre-printed ballots back in the box and return to the secure cage.
	ICX Ballot paper Count ICX ballot paper and compare with the number on ICX Ballot Quantity Worksheet. Paper is shrink-wrapped in bundles of 50. DO NOT OPEN THE SHRINKWRAP. If the count does not match the ICX Ballot Quantity Worksheet, contact the Elections Office immediately. Place Ballot Quantity Worksheet, and blank ICX ballot paper back in the ICX Ballot Envelope and return to the secure cage.
	Read instructions for specific information on how to set up accessibility equipment where applicable. Call Elections Office with any questions.
PPE S	SUPPLY TUB
	Inventory supplies per list on lid. If anything is missing contact Elections Office.
SUPF	LY TUB
	Inventory supplies per list on lid. If anything is missing contact Elections Office.

## **CHECKLIST: MORNING SETUP**

#### **COORDINATOR TASKS**

IMPORTANT: Every worker MUST complete a Health Screening Form upon arrival at the VSC. Review each form and if any of the boxes are checked with a Yes, send the worker home for the day. Notify the Elections Office immediately.

Assign the following set-up tasks to different workers to be completed before the polls open and then review all checklists to make sure all tasks are completed.

SIGNS

Issue ICX ballot stock to ICX station and log # of ballot issued on Ballot Quantity worksheet
Issue MBP ballot stock to MBP station and log # of ballot issued on Ballot Quantity worksheet
Issue Pre-printed ballots to MBP station and log # of ballots issued on Ballot Quantity worksheet

	510115
Set up ICX units per instructions in manual. Disinfect unit and surrounding area as instructed. Make sure unit is set to ON. Layout ICX supplies as indicated on the ICX Envelope	Hang the flag, with the Union Jack (blue field of stars) in the upper left-hand corner, outside the polling place.
Once issued by the VSC coordinator, load ICX paper into printer per instructions	Place the VOTE HERE signs so voters coming from different directions can find the polling place entrance.
Make sure privacy shield is set up, ICX devices are facing away from voters passing by to ensure voter privacy and voters sitting at units are at least 6 feet apart.	Post "100 feet" sign and "Polling Place" sign 100 feet from the entrance to the building. Post Voter Service Center hours sign, Voter Bill of Rights and all OUTSIDE safety precaution signs. Post all inside signs not already posted.
CHECK IN	PROVISIONAL/CVR
Disinfect all works surfaces and equipment	Disinfect all work surfaces at provisional
as instructed.	table
	·
as instructed.  Set up supplies as indicated on the supply envelope. Arrange pens on the voter side of plexiglass screen so that voter only needs to touch the pen he/she will be using to sign the roster and vote  Set up laptops and label printers per instructions. Confirm that laptops are functional and connected to elections database.	set up Provisional/CVR table with supplies as indicated on the supply envelope.  Arrange pens on the voter side of plexiglass screen so that voter only needs to touch the pen he/she will be using to sign complete the envelope, sign the roster
as instructed.  Set up supplies as indicated on the supply envelope. Arrange pens on the voter side of plexiglass screen so that voter only needs to touch the pen he/she will be using to sign the roster and vote  Set up laptops and label printers per instructions. Confirm that laptops are functional and connected to elections	Set up Provisional/CVR table with supplies as indicated on the supply envelope. Arrange pens on the voter side of plexiglass screen so that voter only needs to touch the pen he/she will be using to sign complete the envelope, sign the roster and vote  Tape "Provisional/CVR" sign to top of
as instructed.  Set up supplies as indicated on the supply envelope. Arrange pens on the voter side of plexiglass screen so that voter only needs to touch the pen he/she will be using to sign the roster and vote  Set up laptops and label printers per instructions. Confirm that laptops are functional and connected to elections database.	Set up Provisional/CVR table with supplies as indicated on the supply envelope. Arrange pens on the voter side of plexiglass screen so that voter only needs to touch the pen he/she will be using to sign complete the envelope, sign the roster and vote  Tape "Provisional/CVR" sign to top of

VOTING AREA	ACCESSIBILITY EQUIPMENT
Ensure booths are at least 6 feet apart. See sample layouts in Voter Service Center binder. Post "Voting Instructions" in each booth, unless already posted.	Set up any accessibility equipment as indicated in Voter Service Center binder.
Set out cleaning supplies and trash bag	
Thoroughly clean the sides and shelves of all voting booths	
BALLOT BOX AREA	BALLOT PRINTING
Disinfect ballot box area thoroughly	Disinfect all works surfaces and equipment as instructed.
POST Return Ballots Here sign	Set up MBP printer and laptop on cart provided per instructions
Set up Blue Ballot Bag (DO NOT SEAL) and set out Ballot Box Tally Sheet	Retrieve and set out supplies as indicated on supply envelope. VSC Coordinator will issue ballot stock.
Set out I voted stickers and Future Voters stickers so voters can take one without touching others	Tape "Ballot Issue" sign to the top of plexiglass screen.
Set out soiled pens container  Place Hand Sanitizer and Thank you for  Voting Sign	Test print a ballot per instructions. Mark ballot spoiled and place in spoiled ballot envelope. Remember to mark the spoiled ballot tally on the Spoiled Ballot log
	Set out pre-printed ballots for possible use.
OUTSIDE VOTER ASSISTANCE	INSIDE VOTER ASSISTANCE
Set up Outside Voter Assistance with popup tent (if provided), table, chairs, blue ballot box, and supplies as indicated in the supply envelope. DO NOT SEAL THE BALLOT BOX. See page 12 for instructions on sealing the ballot box.	Disinfect work surfaces, pens, clipboards and tablet per instructions.
Disinfect all work surfaces, pens and clipboards	Set up Inside Voter Assistance table with supplies as indicated on the supply envelope. Arrange pens so that voter only needs to touch the pen he/she will be using
Set up/hang directional signs and cones as specified.	Turn on tablets and make sure Voter Lookup and Street Lookup programs are loaded.
Set up any other accessibility equipment in parking lot as specified.	Set out facsimile ballots, state voter information guide and county voter information guides
	Place hand sanitizer and sign near the entrance to the VSC.

# **OPENING THE VOTER SERVICE CENTER**

# **Commence the Voting Process**

Each day at the appointed time promptly open the polls and proclaim aloud:



# First Voter Procedure- DO THIS PROCEDURE EVERY DAY OF VOTING AT BOTH OUTSIDE VOTER ASSISTANCE AND BALLOT BOX.

Open the Ballot Box for the first voter who will verify the Ballot Box is **EMPTY**.



Place seal on the Ballot Box **before** voter places ballot in the Ballot Box.



# ALWAYS ASK the Voter Service Center Coordinator if there are questions about how to proceed.

#### **CHECK IN OFFICIAL**

THANK VOTER FOR WEARING A MASK AND FOLLOWING THE DISTANCING PROTOCOLS. IF VOTER DOES NOT HAVE MASK, OFFER ONE. IF VOTER REFUSES TO WEAR MASK, ASSURE THE VOTER THEY WILL BE ABLE TO VOTE AND REQUEST ASSISTANCE FROM THE VOTER SERVICE CENTER COORDINATOR WHO WILL ASSIST THE VOTER THROUGH THE VOTING PROCESS.

## Process a voter per the instructions below

#### STEP 1

STEP 1			
1a	1a Greet Voter and ask them to state their name and residence address. If the voter has a Voter Notification Card, or other identification they may use that instead of saying their name out loud. Do not ask for ID unless "ID Required" is listed in the voter's record.		
1b	<b>1b</b> Locate Voter in the Vote Center application. Enter Full last name and at least part of the first name.		
	IF	THEN	
VOTER IS NOT IN EIMS.		<ul> <li>Check to make sure spelling is correct and use other lookup criteria (Birthdate, CA DL#)</li> <li>Look up voter's precinct in the street guide application</li> <li>Write precinct # and ballot type on Provisional/CVR envelope</li> <li>Check the box for the reason they are voting provisional- Voter is not in the roster.</li> <li>Instruct voter to take clipboard, pen and provisional envelope and complete envelope.</li> <li>Direct voter to the Provisional/CVR.</li> </ul>	
VOTER IS IN EIMS AT THE SAME ADDRESS?			
YES- CO	ONTINUE BELOW	<ul> <li>NO</li> <li>Instruct voter to complete change of address form</li> <li>Enter new address in voter's record</li> <li>Click on verify to ensure that the address can be precincted. If the error message "Address is not precinctable" verify that you entered the address correctly. If the problem continues contact the VSC coordinator.</li> </ul>	

	<ul><li>Click on save</li><li>Proceed as below</li></ul>	
VOTER'S NAME HAS CHANGED	<ul> <li>Voter can vote using old name and will sign roster with the name as registered.</li> <li>Provide a voter registration form to change name after election</li> </ul>	
WAS A VBM	BALLOT ISSUED?	
NO BALLOT ISSUED IS VOTER VOTING HERE OR TAKING HOME?		
VOTE HERE	TAKE HOME	
<ul> <li>Click on Issue LIVE Ballot (for here). When the printer box appears, click on Print.</li> <li>Proceed to Step 2</li> </ul>	<ul> <li>Click on Issue VBM Ballot (To Go). When the printer box appears, click on Print to print label.</li> <li>Affix the label with the barcode on VBM envelope. IMPORTANT: Affix label so the bottom edge borders (but does not cover) the BUSINESS REPLY MAIL box.</li> <li>Proceed to Step 2</li> </ul>	
BALLOT ISSUED - WAS VBM BALLOT RETURNED?		
NOT RETURNED IS VOTER VOTING HERE OR TAKE HOME?		
VOTE HERE	TAKE HOME	
<ul> <li>Click on Issue LIVE Ballot (for here). When the printer box appears, click on Print.</li> <li>Proceed to Step 2</li> </ul>	Click on Issue VBM Ballot (To Go). When the printer box appears, click on Print to print label.	

- Affix the label with the barcode on VBM envelope. IMPORTANT: Affix label so the bottom edge borders (but does not cover) the BUSINESS REPLY MAIL box).
- Proceed to Step 2

#### **BALLOT RETURNED**

- Give voter a Provisional/CVR envelope with the voting precinct # and Ballot type indicated. (these numbers are located on the voter's screen under ballot details.
- Check the box for the reason voter is voting Provisionally (VBM voter. Ballot has been returned)
- Instruct voter to take envelope, clipboard and pen to complete the envelope
- Direct voter to Provisional/CVR

# VOTER HAS BALLOT TO SURRENDER (BALLOT MUST BE ISSUED TO THE VOTER FROM SLO COUNTY)

- Place Surrendered sticker over the signature space and on the address side of the envelope or on both sides of the ballot if no envelope.
- With the ballot in the envelope, place in Surrendered ballot envelope
- Follow procedures above for VOTE HERE or TAKE HOME depending on voter's choice.

#### **ID REQUIRED IS INDICATED**

voter must provide acceptable identification as listed on the pink "Provisional CVR Voter Information" sheet.

#### **DOES VOTER HAVE ID?**

YES, THEY HAVE ID	Process voter as VOTE HERE or TAKE HOME depending on voter's choice
NO, THEY DO NOT HAVE ID	<ul> <li>Give voter a Provisional/CVR envelope with the voting precinct # and ballot type indicated. (this number is located on the voter's screen under ballot details.)</li> <li>Check the box for the reason voter is voting Provisionally (ID Required- Voter has no ID to show)</li> <li>Instruct voter to take envelope, clipboard and pen to complete the envelope.</li> <li>Direct voter to Provisional/CVR</li> </ul>
VOTER WISHES TO TURN IN BALLOT BUT DOES  NOT HAVE ENVELOPE	<ul> <li>Find Voter in Vote Center application</li> <li>Click on Reprint Label under Ballots Issued</li> <li>Affix label to VBM envelope. IMPORTANT: Affix label so the bottom edge borders</li> </ul>

## PERSON WISHES TO PICK UP A VBM BALLOT FOR ANOTHER VOTER

Does person have a late VBM application form signed by the voter and authorizing the person to pick up voter's ballot.

YES Issue a VBM (To Go) ballot as above Note on form that ballot was issued These will be returned daily in Envelope for Documents to be returned	<ul> <li>NO</li> <li>Provide a Late VBM application</li> <li>Voter needs to sign to issue ballot to another person</li> </ul>
VOTER HAS A SIGNATURE VERIFICATION STATEMENT OR AN UNSIGNED BALLOT STATEMENT TO SUBMIT	<ul> <li>Ensure that the statement is signed</li> <li>Direct voter to ballot box to deposit the statement which will be returned to the Elections Office.</li> </ul>

# STEP 2

- Hand voter the ballot label or VBM envelope
- Instruct voter to take pen for voting and either leave at ballot box or take home
- Direct the voter to Ballot Issue or to the ICX, depending on voter's preference

#### PROVISIONAL/CVR CLERK -

THANK VOTER FOR WEARING A MASK AND FOLLOWING THE DISTANCING PROTOCOLS. IF VOTER DOES NOT HAVE MASK, OFFER ONE. IF VOTER REFUSES TO WEAR MASK, ASSURE THE VOTER THEY WILL BE ABLE TO VOTE AND REQUEST ASSISTANCE FROM THE VOTER SERVICE CENTER COORDINATOR WHO WILL ASSIST THE VOTER THROUGH THE VOTING PROCESS.

- Greet voter and ask for Provisional/CVR Envelope
- Confirm with the voter the reason the voter is voting a provisional/CVR ballot
- Check to make sure the voter's precinct # and Ballot type is indicated. If it is not, contact the Voter Assistance Clerk or Check in for this information
- Have voter complete the front of the Provisional/CVR envelope and sign the envelope
- Check envelope for legibility
- Complete the back upper portion of the envelope with your name and the mark the box indicating you check that the envelope was complete and signed.
- Write Voter's name in the Provisional/CVR Roster and have voter sign
- Instruct voter to keep the single use pen to mark ballot and either dispose of it at the ballot box or take with them
- Remind voter they may call the Elections Office to find out if the ballot was counted 29 days after the election.
- Send voter to Ballot Issue or ICX depending on voter's preference

#### **BALLOT OFFICIAL**

THANK VOTER FOR WEARING A MASK AND FOLLOWING THE DISTANCING PROTOCOLS. IF VOTER DOES NOT HAVE MASK, OFFER ONE. IF VOTER REFUSES TO WEAR MASK, ASSURE THE VOTER THEY WILL BE ABLE TO VOTE AND REQUEST ASSISTANCE FROM THE VOTER SERVICE CENTER COORDINATOR WHO WILL ASSIST THE VOTER THROUGH THE VOTING PROCESS.

Print the correct ballot type and provide a secrecy sleeve for Vote Here voters and a folded ballot for To Go and Provisional/CVR voters. May also demonstrate the proper way to mark the ballot and use the secrecy sleeve, if necessary. Direct the voter to return their ballot in the secrecy sleeve or the Provisonal/CVR ballot envelope to the Ballot Box Clerk or provide instructions for returning a To Go VBM ballot.

MORE SPECIFIC INSTRUCTIONS WILL BE AVAILABLE WITH SCREEN SHOTS FOR THE COMPUTER PROGRAM.

# Find the correct precinct according to the printed label or the information on the provisional/CVR envelope

#### LIVE (FOR HERE) BALLOTS- voter will hand ballot official a label

- Select **PCT** Ballot and print ballot
- Affix label to Live (for Here) Voter roster pages and have voter sign by the X.
- Slide ballot into the secrecy sleeve and hand to the voter
- Direct voter to the empty voting booth or instruct them to wait until a voting booth is empty
- Mark Tally Sheet under LIVE Ballot
- Instruct voter to return the voted ballot in the secrecy sleeve to the Ballot Box
- Coordinate with ballot box clerk to ensure sufficient supply of cleaned secrecy sleeves

#### VBM (TO GO) BALLOTS- voter will show ballot official a vote by mail envelope

- Select **VBM** Ballot and print ballot
- Fold ballot into fourths (fold in half and then fold in half again). Insert ballot in envelope
- Direct voter to complete the outside of the envelope including the signature before returning the ballot.
- Instruct voter to return ballot to ballot drop box or a voter services center by 8:00 pm on Election Day, November 3
- Instruct voter that a mailed VBM ballot **MUST** be postmarked by November 3 and received by November 17 in order to be counted.
- Mark Tally Sheet under VBM (to go) Ballot

# PROVISIONAL/CVR BALLOTS- voter will show ballot clerk a provisional envelope with precinct number/Ballot Type indicated

- Select **PROV** Ballot and print ballot
- Direct voter to the empty voting booth or instruct them to wait until a voting booth is empty
- Instruct voter to fold the ballot in half and place the voted ballot in the CVR envelope and return it to the Ballot Box clerk.
- Mark tally sheet under Provisional/CVR ballot

**SPOILED BALLOTS-** If a voter spoils his/her ballot and returns for a replacement

Important: If a voter allows their ballot to be deposited in the Ballot Box BEFORE indicating the ballot was spoiled, they MAY NOT be issued another ballot. Once the ballot is deposited it CANNOT be retrieved or another ballot issued for ANY reason.

- Repeat procedure above for either VOTE HERE OR PROVISIONAL/CVR
- Mark Spoiled ballot tally sheet and log voter's name
- Explain to voter that he/she can only be issued 3 ballots.
- Place spoiled ballot sticker on the front and back of spoiled ballot and place in Spoiled Ballot envelope

**PRE-PRINTED BALLOTS**- These ballots are to be used in case of a power outage or printer problem OR if the line at Ballot Issue is too long. They replace ballots printed on the MBP.

- Match the Ballot Type on the Voter's label or Provisional/CVR envelope to the ballot type on the ballot-(upper left corner). If you do not find a ballot type that matches the Voter's ballot type see important note below.
- If the Ballot Type is missing use the Ballot Type report to determine the correct ballot type for the voter's voting precinct.

IMPORTANT NOTE: You have only been issued ballots for the area surrounding the voter service center so if you do not have a matching ballot type, suggest that the voter vote using the ICX machine. If the voter chooses not to vote using the ICX or is a VBM(To Go) voter, issue BT 10. This is a "generic" ballot type with only contests that all voters in the county are eligible to vote on. Explain to the voter that they may not be voting on some contests for which they are eligible i.e. City or School District.

SEE NOTE BELOW THE ICX SPECIALIST DUTIES ABOUT WHAT TO DO IF A VOTER LEAVES WITHOUT VOTING AFTER A BALLOT IS ISSUED

#### **ICX CLERK**

THANK VOTER FOR WEARING A MASK AND FOLLOWING THE DISTANCING PROTOCOLS. IF VOTER DOES NOT HAVE MASK, OFFER ONE. IF VOTER REFUSES TO WEAR MASK, ASSURE THE VOTER THEY WILL BE ABLE TO VOTE AND REQUEST ASSISTANCE FROM THE VOTER SERVICE CENTER COORDINATOR WHO WILL ASSIST THE VOTER THROUGH THE VOTING PROCESS.

The ICX specialist will not have a specific table assigned as your work will be assisting voters at one of the ICX machines. It is acceptable for you to sit at one of the ICX until they are all in use. Please remember to wipe frequently touched surfaces on a regular basis. Also, attach the roster pages and the tally sheets to a clipboard so you can take it to whichever machine the voter will be using.

Assists voters who use the ICX Ballot Marking Device, verifies the number of blank ICX ballots before the polls open, and ensures the machine is operational throughout the day and disinfected after each use. For Live (for Here) ballot voters affix the label to the roster page and have voter sign. *Be ready to assist the voter if requested* 

### Refer to the ICX Ballot Marking Device Manual for information on the device

- Live (for Here) ballot voter will provide a label that displays the voting precinct. Affix label to Live (For here) ballot roster and instruct voter to sign by the X.
- Provisional/CVR Voter will provide an envelope with the voting precinct noted. The provisional/cvr voter signed the roster at the provisional table.
- Mark the ICX tally for either a Live (For Here) ballot or a Provisional/CVR ballot
- Accompany the voter to the ICX device and give voter a stylus to use when making selections so that voter does not have to touch the screen.
- Instruct the voter in the use of the device and to take the voted ballot to the Ballot Box Clerk with secrecy sleeve or place their ballot in the Provisional/CVR envelope.
- If voter will be using the audio function, place ear coverings on the headphones
- Insert the activation card to start the voting session.
- Input the ballot activation code associated to the voter's voting precinct as indicated on the label.
  - For Precinct Voters the activation code will be a number indicated on the label some examples are MB10, 101a, 312
  - For Provisional/CVR voters enter the voting precinct # followed by PROV i.e.
     MB10PROV, 101APROV
- Remove the card and take it with you before leaving the voter to vote in private.
- Disinfect or replace touched areas (stylus, ear coverings)

**SPOILED BALLOTS** -If a voter spoils his/her ballot and returns for a replacement **Important**: **If a voter allows their ballot to be deposited in the Ballot Box BEFORE indicating the ballot was spoiled, they MAY NOT be issued another ballot**. Once the ballot is deposited it CANNOT be retrieved or another ballot issued for ANY reason.

- Repeat procedure above
- Mark Spoiled ballot tally sheet and log voter's name
- Explain to voter that he/she can only be issued 3 ballots **unless spoiled ballot was caused by printer malfunction**
- Place spoiled ballot sticker on the front and back of ballot and place in Spoiled Ballot envelope

Voter was issued a Live Ballot, signed the roster but did not vote or Voter leaves with ballot

- List this voter's name on the Closing Certificate.
- Make a note on the Closing Certificate that a voter left with their ballot if the name cannot be remembered.

Check the Closing Certificate when completing the closing procedures Election Night. This situation may cause the Voter Service Center Ballot Statement to be out of balance at the end of each voting day.

#### **BALLOT BOX CLERK**

## THANK VOTER FOR WEARING A MASK, FOLLOWING THE DISTANCING PROTOCOLS AND VOTING.

Assists voters who need help depositing their ballot into the Ballot Box, provides I voted stickers, cleans and returns secrecy sleeves to the Ballot Official

- Remind voter to remove the voter stub from the ballot before placing the ballot in the Ballot Box (ONLY MBP and Pre-printed BALLOTS HAVE STUBS. ICX BALLOTS DO NOT)
- Explain that the ballot is deposited in the Ballot Box and the secrecy sleeve is not; assist them if they request help. Use gloves if assisting a voter.
- Remind Provisional/CVR voters to ensure that their envelope is completed and signed
- Remind VBM voters to make sure their envelope is signed
- Mark the next number on the Ballot Box Tally. There are 2 separate tallies- one for Provisional/CVR (in envelope) and one for precinct (in secrecy sleeve) Do not tally VBM envelopes
- Thank the voter for voting and remind voter to take an "I Voted" sticker and use the hand sanitizer upon exit.
- Disinfect and return the secrecy sleeves to the Ballot Official

#### **VOTER ASSISTANCE OFFICIAL**

THANK VOTER FOR WEARING A MASK AND FOLLOWING THE DISTANCING PROTOCOLS. IF VOTER DOES NOT HAVE MASK, OFFER ONE. IF VOTER REFUSES TO WEAR MASK, ASSURE THE VOTER THEY WILL BE ABLE TO VOTE AND REQUEST ASSISTANCE FROM THE VOTER SERVICE CENTER COORDINATOR WHO WILL ASSIST THE VOTER THROUGH THE VOTING PROCESS.

The Voter Assistance Clerk will have a tablet with the Voter Lookup and Street Lookup applications loaded. This official is positioned near the entry to the Voter Service Center and will pre-screen voters to ensure they are sent to the correct line- Check in or Provisional/CVR.

#### LOOK UP VOTER IN VOTER DATA LOOKUP APPLICATION

- Greet voter and ask for name
- Enter name- either first or last or both First Last NOTE try just last name unless it is a common name like Smith or Jones. If it is a common name, enter First & Last. Be aware that voter may be giving you their commonly used name not their registered name (i.e. Rich instead of Richard) also, check on the spelling.
- Press Enter and a list of voter's names that match will appear.
- If voters name does not appear, try looking up by address (enter street name only)

## VOTER IS NOT IN DATABASE- VOTER WILL HAVE TO VOTE A PROVISIONAL/CVR BALLOT

- Look up voter's address in Street Lookup by typing in the name of the street and pressing enter
- Identify the correct street segment based on voter's numerical address
- Write the voting precinct number and Ballot type (123/5) on a Provisional/CVR envelope
- Provide voter a clipboard and envelope and instruct them to take a single use pen
- Direct them to complete the Provisional/CVR envelope and take to the Provisional/CVR station

### **VOTER IS IN DATABSE**

• Ask voter to confirm address

#### **VOTER IS AT A DIFFERENT ADDRESS THAN STATED**

- Provide voter a Change of Address/party form with a clipboard and pen
- Instruct voter to complete form and direct voter to available Check in window

#### **VOTER IS AT THE SAME ADDRESS AS STATED**

• Direct voter to available check in window and let them know they will be asked to repeat their name and address as a double check

VOTER DOES NOT HAVE ENVELOPE FOR VOTED VBM BALLOT- Direct voter to check in for envelope.

#### **OUTSIDE VOTER ASSISTANCE CLERK**

GREET VOTER AND THANK VOTER FOR VOTING. IF DROPPING OFF A BALLOT THEY DO NOT NEED TO WEAR A MASK.

Accepts voted VBM ballots from voters after checking to ensure they are properly signed, and if the voter is turning in a ballot for another voter, that the envelope is filled out correctly. Can hold up the ballot box so that voter can deposit his/her own ballot. Provides "I Voted" sticker when requested, assists voters that choose to vote at a curbside location. **NOTE: THERE SHOULD BE TWO PEOPLE WITH** 

#### **VOTER REQUESTS TO VOTE CURBSIDE**

THE BALLOT BOX AT ALL TIMES

- If voter is not wearing a mask, provide one.
- Provide voter with a pen, clipboard and Request for Curbside Voting form
- Direct voter to a nearby parking space
- Call the VSC Coordinator to notify them that a voter has requested curbside voting.
- VSC Coordinator will take form and assist curbside voter.

#### **VOTER DOES NOT HAVE A VBM ENVELOPE FOR BALLOT**

- Provide voter with a pen, clipboard and blank VBM envelope (green)
- Instruct voter to print name and address on envelope legibly and sign.
- Ensure that voter has completed and signed the ballot and that voters name and address are legible.
- Instruct voter to deposit ballot in ballot box.

#### **VOTER IS TURNING IN BALLOT FOR ANOTHER VOTER**

- Ensure that the voter has signed the ballot
- Check that the authorization portion is completed with name, signature and relationship to voter. This authorization is on the side opposite the voter's signature.

#### **TASKS FOR ANY AVAILABLE WORKER**

These tasks are to be completed throughout the day by any available worker:

• Check empty voting booths after each voter for pens and anything other than the required posted information that may have been left behind.

#### Following established safety protocols:

- Disinfect booths frequently
- Disinfect secrecy sleeves and return them to the Ballot Official
- Clean frequently touched surfaces, door handles, tables, stair rails, etc.
- Disinfect workstations, computers, printers and peripherals when changing positions

#### **CLOSING THE VOTER SERVICE CENTER**

At exactly 8PM on Election Day (and at 5PM on Saturday, Sunday, and Monday) announce in a loud clear voice: "The polls are now closed."



Anyone in line by the close of the polls has the opportunity to vote, this includes cars lined up at Outside Voter Assistance. If there is a line of voters or cars, station one person at the end of the line when the polls close. Voters arriving after the polls are announced closed cannot be allowed to vote. (EC §14402)

Begin closing procedures **after** the last voter has voted and deposited a ballot in the Ballot Box.

Any member of the public may view closing procedures as long as they do not touch any voting materials or voted ballots. Only Voter Service Center Workers or Clerk-Recorder staff are allowed to handle any ballot. Those viewing are not allowed to interfere with closing procedures.

#### **VOTER SERVICE CENTER COORDINATOR:**

Use the following checklists and instructions to complete closing quickly and efficiently.

#### **CHECKLISTS: CLOSING**

#### AFTER ALL VOTERS HAVE FINISHED VOTING:

#### ONE WORKER - Lay out the following items:

- Envelope for Voted Ballots with seal
- Envelope for Voted VBM Ballots with seal
- Envelope for Voted Provisional/CVR Ballots with seal
- Envelope for Documents to be Returned
- Voter Service Center Balance Statement/Certificate of Packaging and Sealing Form
- Signed Payroll Sheet(s) (place in
- Declaration of Election Officers
- Filled Vacancy Certificates (if any)

#### MBP BALLOT QUANTITY WORKSHEET

Complete the MBP Ballot quantity worksheet per instructions

- # printed- total of all 3 types of ballots from tally sheet
- # spoiled- from spoiled ballot tally sheet
- # remaining- count the ballot stock paper left in the printer
- Total of these numbers should = the # checked out at beginning of day

• If numbers do not match, check the spoiled ballots in envelope and recount the paper in printer. If still not balanced, make a note on the back of the worksheet.

Replace ballot stock in the MBP ballot stock envelope and replace in secure cage

#### PRE-PRINTED BALLOT QUANTITY WORKSHEET

Complete the Pre-Printed Ballot quantity worksheet per instructions

- # printed- total of all 3 types of ballots from tally sheet
- # spoiled- from spoiled ballot tally sheet
- # remaining- count the ballot stock paper left in the printer
- Total of these numbers should = the # checked out at beginning of day
- If numbers do not match, check the spoiled ballots in envelope and recount the paper in printer. If still not balanced, make a note on the back of the worksheet.

Replace ballot stock in the Pre-printed ballot stock envelope and replace in secure cage

### ICX BALLOT QUANTITY WORKSHEET

Complete the ICX Ballot quantity worksheet per instructions

- # printed- total of both types of ballots from tally sheet
- # spoiled- from spoiled ballot tally sheet
- # remaining- count the ballot stock paper left in the printer
- Total of these numbers should = the # checked out at beginning of day
- If numbers do not match, check the spoiled ballots in envelope and recount the paper in printer. If still not balanced, make a note on the back of the worksheet.

Replace ballot stock in the ICX ballot stock envelope and replace in secure cage

#### **BALLOT BOX TEAM - AT LEAST 2 WORKERS**

- Retrieve scissors to cut the seal on the Ballot Box
- Separate out VOTED ICX ballots, PRE-PRINTED OR MBP ballots, PROVISIONAL/CVR ENVELOPES, VBM ENVELOPES and Signature Verification Statement or Unsigned Ballot statement (if any) into separate piles
- Count **VOTED** ballots
  - o Bundle ICX and Pre-printed/MBP ballots separately. ICX ballots are 11 inch and Pre-Printed/MBP are 17 inch.
  - Bundle ballots with rubber bands into batches of 50
  - o Bundle any remaining ballots with a rubber band and place a note with the number of ballots on it under the band
  - o Give count of ballots (total of ICX and Pre-printed/MBP) to the Ballot Official.

#### Count PROVISIONAL/CVR ENVELOPES

- o Bundle envelopes with rubber bands in groups of 50
- o Bundle any remaining envelopes with a rubber band and place a note with the number of ballots on it under the band
- o Give count and **ENVELOPES** to Provisional/CVR clerk
- Count **VBM** ballots and give ballots and count to the VOTED VBM BALLOT Team so the ballots can be included with the VBM ballots returned to the outside drop off.
- Put Ballot Box Tally into the Envelope for Returned Documents
- Put Signature Verification Statement or Unsigned Ballot Statement in Envelope for Returned Documents
- Place VOTED ICX, Pre-printed and MBP ballots in Envelope for Voted Ballots
- Sign seal for Voted Ballots and complete the total number of ballots contained in the envelope
- Affix seal so envelope cannot be opened without breaking the seal.

• Give Envelope to the VSC Coordinator

#### **VOTED VBM BALLOTS TEAM - AT LEAST 2 WORKERS**

- Bring blue ballot box and tally sheet into the VSC from Outside Voter Assistance
- Break seal on blue box
- Remove VBM ballots from the ballot box
- Complete information on the VOTE BY MAIL BALLOTS ENVELOPE- be sure to include the count
  of VBM ballots returned to the inside ballot box. You will receive this count and the ballots
  from the Ballot Box Team
- Place ALL VBM ballots AND the VBM tally sheet in Envelope for VOTED VBM BALLOTS
- Sign seal and affix it so the envelope cannot be opened without breaking the seal
- Give Envelope to the VSC Coordinator

#### COMPLETE THE VOTER SERVICE CENTER BALANCING

- To complete the Voter Service Center Balancing Statement gather the following
  - Provisional Voter Roster pages
  - o Live (For Here) Voter Roster pages
  - o Ballot Issue Tally sheets from MBP and ICX
  - # of Precinct Ballots (from ballot box team)
  - # of Provisional Envelopes (from ballot box team)
- Complete the VOTER SERVICE CENTER BALANCING STATEMENT. All workers present at closing must sign the Certificate of Packaging and Sealing at the bottom of the statement

# DISTRIBUTE ITEMS USED IN BALANCING AS BELOW and place all envelopes/binders in secure cage:

- Provisional/CVR Roster pages- place in the Envelope for Voted Provisional/CVR ballots
- Live (For Here) Roster pages- place in the Live (For Here) Voter roster binder
- Ballots issued tally sheet from MBP and ICX return to respective envelopes (MBP or ICX)

#### PROVISIONAL/CVR BALLOT ENVELOPE

- Place Provisional/CVR ballot envelopes in Envelope for Voted Provisional/CVR with roster pages
- Sign seal for Voted Provisional/CVR Ballots and complete the total number of ballots contained in the envelope
- Affix seal so envelope cannot be opened without breaking the seal.
- Give Envelope to the VSC Coordinator

	<b>FOR VSC COORDINATOR:</b> After completing the Voter Service Center Balance Statement verify all workers present at closing signed the required documents (see required signatures checklist). Refer to the <b>Envelopes</b> , <b>Collection Center Return Bag</b> , and <b>Precinct Supply Tub</b> checklists to double-check that everything is located in the correct place and what items to take to the Regional Collection Center.
1.	Collection Center Return Bag Contents:

# 1. Collection Center Return Bag Contents:

Ш	Envelope for documents to be returned:
	Documents to be returned will be listed on the envelope

☐ Envelope for Voted Ballots containing all voted Live ballots bundled

	Envelope for Provisional Ballots containing provisional/cvr envelopes and provisional voter roster pages
	Envelope for voted VBM ballots containing VBM ballots from ballot boxes and tally sheet
2.	Return to the secure cage
	<ul> <li>Envelopes for Spoiled Ballots</li> <li>Spoiled MBP and ICX Ballots</li> <li>Surrendered VBM Ballots</li> </ul>
	Envelopes with MBP and ICX ballot stock and Pre-printed ballots
	All Laptops, tablets and dymo label printers per instructions

# **CHECKLIST: SIGNATURES REQUIRED**

The following instructions detail all the items that require a signature on Election Day:

What to Sign	Where to Locate	Who Signs	Where it goes now
<b>Declaration Page</b> ; should be signed when worker starts their shift	Coordinator envelope	ALL WORKERS AT VSC	Envelope for Documents to be Returned
<b>Payroll Sheet</b> ; should be signed when workers start their shift	Coordinator envelope	ALL WORKERS AT VSC	Envelope for Documents to be Returned
Closing Certificate	Envelope Containing all closing materials	ALL WORKERS AT VSC present at closing	Place in Live (For Here) Voter Roster
Seals for Envelopes for VOTED ballots Remember to write the <i>total</i> of voted ballots on the seal	Inside envelopes for voted ballots	Four WORKERS AT VSC present at closing	Place on Envelopes for Voted Ballots (Live, VBM, Provisional/CVR) so envelope cannot be opened without tearing the seal
Voter Service Center Balance Statement/ Certificate of Packaging & Sealing Form	Envelope Containing all closing materials	ALL WORKERS AT VSC present at closing	Envelope for Documents to be Returned
Health Screening Forms	Coordinator Envelope	Each worker prior to starting their shift	Envelope for Documents to be Returned

# CHECKLIST: END OF THE DAY BREAKDOWN SATURDAY THROUGH MONDAY

**Coordinators:** Assign the following set-up tasks to different workers to be completed before the polls open and then review all checklists to make sure all tasks are completed.

ICX			SIGNS		
	Complete Ballot Quantity worksheet as		Remove the flag and place in supply tub.		
	instructed above.				
	Break down and reseal ICX machine as		Remove the VOTE HERE, 100 feet and		
Ш	instructed		Polling place signs. Remove all OUTSIDE		
	instructed		safety precaution signs.		
	Turn printer off		LEAVE Voter Service Center hours sign		
	Turn printer on		posted.		
	CHECK IN		PROVISIONAL/CVR		
	After balancing process is completed, turn		Leave supplies on table		
	off and secure laptops and printers as				
	instructed.				
	OUTCIDE VOTER ACCICTANCE		INCIDE VOTED ACCISTANCE		
	OUTSIDE VOTER ASSISTANCE  Propledown Don up tent (if provided) table		INSIDE VOTER ASSISTANCE		
	Breakdown Pop up tent (if provided), table and chairs and bring all supplies and signs		Leave all supplies on table.		
	into the VSC.				
	Take down directional signs and any cones		Turn off tablets and return to security cage		
	and return to VSC.		Turn on tablets and return to security cage		
	and retain to vise.				
	Remove any other accessibility equipment				
	in parking lot as specified.				
	VOTING AREA		ACCESSIBILITY EQUIPMENT		
	Check booths for any extraneous		Remove any accessibility equipment and		
	materials- paper, pens etc.		return to VSC		
	Leave voting area as is				
	BALLOT BOX AREA		BALLOT PRINTING		
	Leave signs and supplies.		Complete Ballot Quantity worksheets as		
			instructed above.		
			After balancing is completed, turn off		
			printer and laptop and secure per		
			instructions		
	Break down Ballot Box per instructions.		Leave all supplies		
	Return to supply tub				

# CHECKLIST: END OF VOTING BREAKDOWN TUESDAY NOVEMBER 3

**Coordinators:** Assign the following set-up tasks to different workers to be completed before the polls open and then review all checklists to make sure all tasks are completed.

ICX			SIGNS		
	Complete Ballot Quantity worksheet and secure ballot stock as instructed above. Place ballot quantity worksheet in Envelope for Documents to be Returned Return all listed supplies to the ICX envelope and all other supplies to supply tub		Remove the flag and place in supply tub.		
	Break down and reseal ICX machine as instructed. Turn printer off.		Remove the ALL OUTSIDE SIGNS and place neatly in supply tub		
	CHECK IN		PROVISIONAL/CVR		
	After balancing process is completed, turn off and secure laptops and printers as instructed.		Return listed supplies to Provisional/CVR envelope and place envelope in supply tub.		
	Return listed supplies to Check -in Envelope				
	Return all other supplies neatly to supply tub		Replace all other supplies neatly in supply tub		
OUTSIDE VOTER ASSISTANCE			INSIDE VOTER ASSISTANCE		
	Breakdown Pop up tent (if provided), table and chairs and bring all supplies and signs into the VSC. Replace listed supplies in the Outside Voter Assistance Envelope. Return all other supplies neatly to the supply tub		Replace all listed supplies in the Voter Assistance envelope and return envelope to supply tub		
	Take down directional signs and any cones and return to VSC.		Return all other supplies neatly to the supply tub		
	Remove any other accessibility equipment in parking lot as specified.		Turn off tablets and return to security cage		
	VOTING AREA		ACCESSIBILITY EQUIPMENT		
	Check booths for any extraneous materials- paper, pens etc.		Remove any accessibility equipment and return to VSC for delivery crew to pick up		
	Leave voting booth set up for the Delivery crew to take down.				
	BALLOT BOX AREA		BALLOT PRINTING		
	Replace all listed supplies in the Ballot Box envelope and return envelope to supply tub. Return all other supplies neatly to the supply tub.		Complete Ballot Quantity worksheets as instructed above. Place Ballot Quantity worksheets in Documents to be returned		

Break down Ballot Box per instructions.	After balancing is completed, turn off
Return to supply tub.	printer and laptop and secure per
	instructions
	Replace all listed supplies in the MBP
	envelope and return envelope to supply
	tub. Return all other supplies neatly to the
	supply tub.

# **LEAVING THE VOTER SERVICE CENTER (SATURDAY – MONDAY)**

Bring to the Collection Center  (Two persons are required to accompany the ballots to the collection center. If the two persons cannot maintain proper physical distancing in the same vehicle, they can drive separately to the collection center. EC §15201(3) & 15202)		Return to the security cage
	Envelope for Voted Ballots	All laptops, tablets and dymo label printers
	Envelope for Voted Provisional Ballots	All ballot stock and pre-printed ballots
	Envelope for Voted VBM Ballots	Cell phones
	Envelope for Documents to be Returned	Live (for Here) Voter Roster
	Receipt for Precinct Supplies	

# **LEAVING THE VOTER SERVICE CENTER TUESDAY NOVEMBER 3**

Bring to the Collection Center  Two persons are required to accompany the ballots to the collection center. If the two persons cannot maintain proper physical distancing in the same vehicle, they can drive separately to the collection center. EC §15201(3) & 15202		Return to the security cage
	Envelope for Voted Ballots	All laptops, tablets and dymo label printers. ICX and printer per instructions
	Envelope for Voted Provisional Ballots	All ballot stock and pre-printed ballots
	Envelope for Voted VBM Ballots	

Envelope for Documents to be Returned	eave at Voter Service Center for livery crew pickup on Wednesday
Live (for Here) Voter Roster binder	Voting Booths and ICX tables- do not dismantle
Cell phones	Precinct supply tubs with all loose
Receipt for Precinct Supplies	supplies repacked except those listed above

# **CHALLENGING A VOTER**

Any member of the VSC Board may challenge a person's right to vote for any of the six reasons stated: (NEVER TURN A VOTER AWAY FROM THE VOTER SERVICE CENTER. ALWAYS OFFER A PROVISIONAL/CVR BALLOT AND WRITE THE REASON FOR THE CHALLENGE ON THE PROVISIONAL CVR BALLOT UNDER COMMENTS.)	<ul> <li>That the voter:</li> <li>is not the person they are stating to be.</li> <li>is not a resident of the county and does not intend to return to the county.</li> <li>is not a citizen of the United States.</li> <li>has previously voted in this election either by Vote-by-Mail ballot or at a polling place.</li> <li>presently on parole for the conviction of a felony.</li> <li>not 18 years of age at the time of this election.</li> <li>Consult the chart in the precinct supplies titled "Challenged Voter Procedure" or your "Election Officers Digest" for details.</li> </ul>
Challenge List	Complete the information needed on the <b>Challenge List</b> , in Roster, for every voter challenged.

# **VOTERS WHO NEED ASSISTANCE**

Voter indicates he/she wishes to use the ICX Ballot Marking Device:	<ul> <li>Check in will direct voter to the ICX area</li> <li>ICX Clerk will issue the voter the blank ICX ballot and insert the Activation Card into the ICX Ballot Marking Device.</li> </ul>
	<ul> <li>Make sure the voter is comfortable and he/she understands how to use the device to make their ballot selections, confirm and print the ballot, and the use of the secrecy envelope.</li> </ul>

Voter Unable To Sign Roster:	<ul> <li>Direct the voter to the Ballot Box Clerk to deposit the marked ballot.</li> <li>For further information, see the ICX manual</li> <li>The voter can make a mark and it must be witnessed by another person.</li> </ul>
	A precinct worker may serve as a witness.
	The witness must sign their name alongside the mark
	<ul> <li>A signature stamp can be used and does not require a witness to sign</li> </ul>
Voter Requests Assistance:	A voter may request assistance in marking the ballot in lieu of using the ICX Ballot Marking Device.
	<ul> <li>The person(s) assisting cannot be the voter's employer, or an agent of the voter's employer, or an officer or agent of the voter's union.</li> </ul>
	A VSC worker may assist.
	Print the voter's name on the "Assisted Voters List" in the Roster.
	No signatures are required on the "Assisted Voters List"
Voter wishes to Vote a Ballot in Spanish	Check in will direct voter to the ICX area
in Spainsii	ICX Clerk will issue the voter the blank ICX ballot and insert the Activation Card into the ICX Ballot Marking Device.
	<ul> <li>Make sure the voter is comfortable and he/she understands how to use the device to make their ballot selections, confirm and print the ballot, and the use of the secrecy envelope.</li> </ul>
	Direct the voter to the Ballot Box Clerk to deposit the marked ballot.
	For further information, see the ICX manual

#### **CURBSIDE VOTER**

# Voter cannot enter the polling place



- Outisde Voter Assistance Clerk will have voter complete a Request for Curbside Voting form and call the Voter Service Center Coordinator to notify him/her that voter is waiting to vote curbside.
- Check in will determine if the voter is eligible to vote by locating their name in the Vote Center Application.
   NOTE: If the voter is not in the Vote Center application, they must vote a Provisional/CVR ballot.
- Print a label and affix it to a roster page or if Voter must vote provisionally complete the provisiona/CVR envelope with the Voting Precinct # and Ballot Type.
- Have the Ballot Official issue the proper ballot
- NOTE: BEFORE TAKING VOTING MATERIALS TO VOTER, PUT ON GLOVES AND FACE SHIELD. Take the roster page, secrecy sleeve, (or Provisional/CVR envelope) pen, ballot, clipboard and anything else necessary to the voter. Return the Roster to Ballot issue once the voter has signed it.
- Allow the voter sufficient time to mark the ballot.
- Retrieve the voted ballot, in its secrecy sleeve or Provisional/CVR envelope and deposit it in the Ballot Box
- See Health and Safety Manual for Further information on proper use and disposal of PPE781-1

#### **VOTERS WITH CHILDREN**

# Voter brings children to vote with them

- Minor children may accompany a voter into the voting booth
- The child or children must be under the voter's control at all times.

#### **ASSISTING VOTERS WITH SPECIAL NEEDS**

#### What to Do:

- Treat the person as a person rather than a disability.
- Always treat the person as an adult.
- Speak directly to the person
- Show respect for the individual
- Feel free to ask the person to repeat their comment if you did not understand them
- Ask the person before you assist them
- Keep accessible paths of travel clear for easy access
- Identify yourself to a person who is blind
- Offer your arm to a person who is blind and let them hold it as you guide them to their destination
- Let a person who is deaf read your lips as you talk (Put on a face shield and remove mask)
- Use a pen and paper for complex communication with a person who is deaf

#### What Not to Do:

- Do not pretend to understand if you do not
- Do not push or touch a person or their wheelchair without permission
- Do not reach across a person in a wheelchair to shake someone's hand
- Do not speak to the interpreter or aid instead of the person with a disability
- Do not use baby talk or talk down to the person
- Do not make assumptions about the abilities of an individual, ask them.
- Do not use outdated terms like handicapped, retarded, or crippled.
- Do not move a wheelchair without permission and letting the person know before you begin to move them
- Do not ask a person in a wheelchair to hold things for you
- Do not shout at the person

## DISABILITY SENSITIVITY AT THE POLLS

### California Secretary of State

#### Meeting Someone Who Has a Visual Impairment

- **Greetings.** Identify yourself and introduce anyone else who may be with you. Also, don't leave the person without saying you are leaving.
- **Guiding.** If asked to be a sighted guide, place your arm against their hand, or close enough that they can easily find it. Never push or pull someone, always point out obstacles along the way, and discuss where you are going.
- **Guide and service animals.** Do not pet or distract a guide or service animal. The animal is responsible for the owner's safety and is working. People with visual impairments often use guide or service animals. However, be aware that people with other disabilities may use guide or service animals as well.

#### Communicating With Someone Who Is Deaf or Uses an Assistive Hearing Device

- Let the person take the lead in establishing which communication method he or she prefers to use (e.g., assistive technology, writing on a piece of paper).
- Talk directly to the person even if a sign language interpreter is present. If the person lip reads, face him or her directly and speak at a moderate pace. For some people, it also may help to simplify sentences and use more body expressions.

#### **Use Appropriate Language**

- Instead of disabled person, handicapped, or crippled, say person with a disability
- Instead of an able-bodied person, say person without a disability
- Instead of mentally retarded, retard, slow, or special, say person with an intellectual or developmental disability
- · Instead of the blind, say person who is blind or visually impaired
- Instead of hearing-impaired, deaf, dumb, or mute, say person who is hard of hearing or a person who is deaf
- Instead of a victim of, suffers from, or afflicted with (a condition), say **person who has** a **disability**, uses a wheelchair, is blind, or is deaf, etc.
- · Instead of epileptic, say person with epilepsy
- · Instead of a Down's person or Mongoloid, say person with Down Syndrome

## DISABILITY SENSITIVITY AT THE POLLS

### California Secretary of State

The rules of etiquette and good manners apply when working with every voter who enters a polling place. In addition, the following guidance may be helpful when working with people with disabilities.

#### Meeting a Person With a Disability

- Greet everyone with a smile, eye contact, and a spoken greeting. Some people are uncomfortable with handshaking or physical contact. Be respectful of personal boundaries. Likewise, if someone offers you a handshake, feel free to accept it.
- Speak directly to a person with a disability, not just to others accompanying a person.
- Offer assistance, but do not insist on providing it. It is best to ask <u>all</u> voters if they need assistance or would like to use an accessible voting system, instead of assuming who may or may not have a disability. Always ask how you may best assist before acting, wait until the offer is accepted, and then listen or ask for instructions. For example, it may be unsafe to grab a walker, white cane, or other aid used by a person who is disabled.
- Don't ask about or mention a person's disability unless he or she talks about it or it is relevant to the conversation. Don't praise someone with a disability for having "overcome" the disability. All voters are equal. Don't patronize or talk down to someone with a disability.
- **Keep your communications simple.** Use plain language (i.e., "May I help you?" rather than "May I assist you?"). Keep sentences short, and rephrase or repeat your comments if the voter is not understanding you. Focus on one topic at a time and be sure to allow time for the person to respond. Also, pay attention to the person while you're speaking with them, as they may be using body language to communicate.

#### Interacting With a Person Who Uses a Mobility Device (e.g., Wheelchair, Scooter, Cane, etc.)

- **Provide personal space.** Do not push, lean on, or hold onto a person's mobility device unless the person asks. Remember, the mobility device is part of his or her personal space.
- Clear the path. Make sure that the path of travel to the check-in tables and voting booths are clear before the polls open and remain clear throughout the day.
- When giving direction to someone using a mobility device, consider the distance, weather, and physical obstacles such as curbs and stairs the person will encounter. Know where the accessible pathways, restrooms, and water fountains are both in and outside of the building.

#### Meeting Someone With a Disability That Affects Speech

- Pay attention, be patient, and wait for the person to complete a thought and do not try to finish it for them. Ask the person to repeat the thought if you do not understand what they are trying to say.
- Understand a person may use assistive technology such as an alphabet board or computer to communicate.

#### **ELECTION DAY: IMPORTANT INFORMATION**

#### **PHONE NUMBERS**

Emergency Assistance:	•	DIAL 911 for immediate assistance if in need of ambulance, police, or fire department
Non-Emergency Assistance:	•	(805) 781-1888 for Election Office assistance.
If an accident has occurred:	•	YOU MUST CALL the Elections Office immediately: (805) 781-4106

#### **NEWS MEDIA**

Questions or Interviews	<ul> <li>If contacted by any representative of the newspaper, radio or TV news media:</li> <li>Any information available to the general public may be provided.</li> <li>Call the Elections Office at (805) 781-1888 if you are unsure or uncomfortable with what information to provide.</li> </ul>
Pictures or Filming	<ul> <li>If members of the media wish to take pictures at the VSC, keep in mind the following:</li> <li>Members of the media MUST wear a face covering.</li> <li>Their activities must not interfere with the voting process.</li> <li>They may not be in the area of the voting booths</li> <li>Permission of the voters at the VSC must be obtained before any picture taking or filming is done.</li> <li>State law prohibits ANYONE from filming voters entering or leaving a polling place for the purposes of intimidation.</li> </ul>

#### **POLL WATCHERS**

Poll Watchers are usually people working for a candidate or a political party and they have the following rights and limitations.

# NOTE: ALL POLLWATCHERS MUST WEAR FACE COVERINGS AND OBSERVE SOCIAL DISTANCE REQUIREMENTS

Мау	May Not
Observe the proceedings at the polls including the closing procedures.	<ul> <li>Be in the area of the voting booths or at the precinct worker's table.</li> <li>Interfere with the Election process in any way.</li> <li>Wear campaign hats, buttons, etc. in violation of the law governing electioneering.</li> </ul>

For more detailed information, visit

https://elections.cdn.sos.ca.gov/pdfs/observation-rights-responsibilities.pdf to access "Election Observations Rights and Responsibilities – January 2020" from the CA Secretary of State

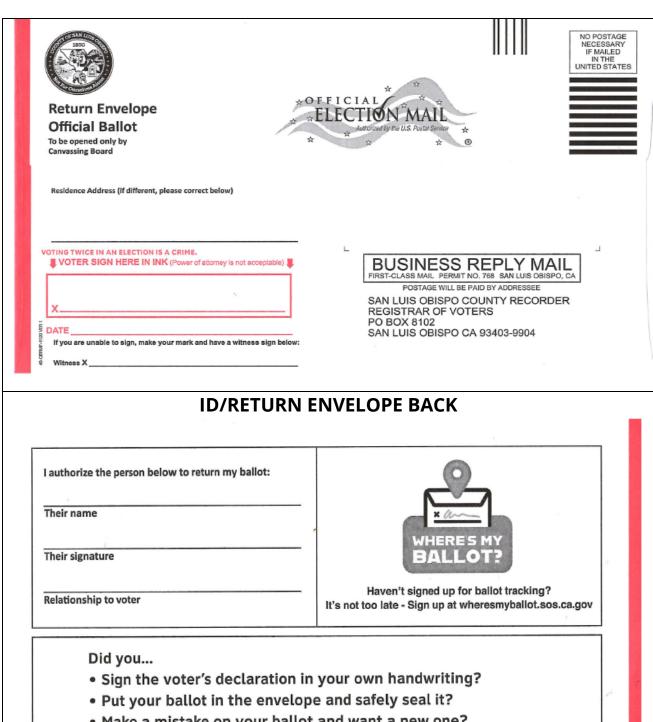
It's The Law	<ul> <li>Electioneering means the visible display or audible dissemination of information that advocates for or against any candidate or measure on the ballot within 100 feet of a voter service center, an elections official's office, a ballot drop box or a satellite location under EC §319.5.</li> <li>Prohibited electioneering includes, but is not limited to, any of the following:         <ul> <li>a) Display of a candidate's name, likeness, or logo.</li> <li>b) A display of a ballot measure's number, title, subject, or logo.</li> <li>c) Buttons, hats, pencils, pens, shirts, signs, or stickers containing electioneering information.</li> <li>d) Dissemination of audible electioneering information.</li> </ul> </li> </ul>
Who does it apply to?	<ul> <li>The law applies to everyone at the polling place, including workers. Any person who violates any of these provisions is guilty of a misdemeanor.</li> </ul>
What can I do?	Courteously remind voters to remove or cover any items they may be wearing and discourage any verbal campaigning. If you need assistance at your polling place, contact your Precinct Assistant or the Elections Office.

#### **EXIT POLLING**

Exit polling is not electioneering	<ul> <li>Exit polling is talking to a voter after the voter has voted and left the polling place about topics relating to the election.</li> <li>All exit polling must be done at least 25 feet from the exit of the poll.</li> </ul>
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### REFERENCE GUIDE FOR ENVELOPES AND BALLOTS

#### ID/RETURN VBM ENVELOPE FRONT



Make a mistake on your ballot and want a new one?
 If so, please contact the Elections Office for further instructions at 805-781-5228.

### **PROVISIONAL/CVR ENVELOPE: FRONT**

OBISPO	i		Luis Obispo Elections nal Voter Registration Envelope
Qualifications	1	I am: ☐ a US citizen and resident of the State of California ☐ 18 years or older ☐ voting my one and only ballot	for this election
Affidavit You must sign in the box for your registration to be complete and your vote to count.	2	I swear or affirm that: I am a U.S. citizen and a resident of the State of California and at I prison or on parole for the conviction of a felony. I am not current understand that it is a crime to intentionally provide incorrect information the laws of the State of California that the information on the control of the California that the information on the control of the California that the information on the control of the California that the information on the control of the California that the information on the control of the California that the information on the control of the California that the information on the control of the California that the information on the control of the California that the information on the California that the information of the California that	ly found mentally incompetent to vote by a court. I ormation on this form. I declare under penalty of perjury his form is true and correct.
		Signature of voter	Date signed –Month/Day/Year
Your legal name	3	Optional prefix: Mr. Ms. Mrs. Miss  First Name: Mis  Last Name:	ddle:
Identification	4	Date of birth/ U.S. state or foreign  CA driver's license or ID card #	country of birth
The address where you live. Do not use P.O. Box #	5	Home address:  City State  If you do not have a street address, describe where you live included the state of	Zip Country ding cross streets, route, N, S, E, W, etc.
The address where you receive mail	6	Mailing address – if different from above or a PO box # (Include Ci	ity, State, & Zip Code)
Political Party Preference	7	I want to choose a political party preference  American Independent Party Democratic Party Green Party Libertarian Party Peace and Freedom Party Republican Party Other (specify): I do not want to choose a political party preference. No Party / None	Permanent vote by mail:  I want to get my ballot by mail before each election*:  Yes  No  * If yes, you will get your ballot by mail before each election that you qualify to participate in.
Registration History	8	If you were previously registered or pre-registered to vote, included a serious of the serious o	zip County/State
Contact Info		Telephone number: Email addres	SS:

### PROVISIONAL/CVR ENVELOPE: BACK

### **Voted Ballot Enclosed**

To be opened by the Canvassing Board at the Elections Office

oe
n Call Center)
party shown
l canvass.
ovisional Vote /R Voter
ct Pct & BT:
(Primary):
uplicate Ballot
s of reviewer:
neck:
heck:
-

# GREEN ENVELOPE FOR USE AT OUTSIDE VOTER ASSISTANCE WHEN VOTER HAS A VBM BALLOT BUT NO ENVELOPE

NOTICE: The voter must sign the declaration below in his or her own handwriting in order for the ballot to be counted. Your voted absentee ballot must be received by the Elections Department or any polling place in San Luis Obispo County by the close of the polls (8:00 pm) Election day.	PORTANT: Complete information below ONLY if this ballot is hand delivered to the Elections Office or to the Precinct Board at any Polling Place within the County on election day by someone other than the voter.
I am a resident of and a voter in the precinct, and the person whose name appears on the envelope. I have not applied nor intend to apply for an absent voter ballot from any other jurisdiction for the same election. I declare under penalty of perjury under the laws of the State of California that the foregoing declarations are to the best of my knowledge and belief true and correct. VOTING TWICE IN THE SAME ELECTION CONSTITUTES A CRIME.  SIGN Signature of Voter (to Not Prior Ballot) will not be counted without signature)  Figure and the same state of Voter (to Not Prior Ballot) will not be counted without signature)  Residence abtdress in San Luis Obispo County (P O Box not acceptable)  Date:  If you have spoiled your ballot and wish another sent to you, enclose the spoiled ballot and mark a check in this box  If the voter is unable to sign his/her name, he/she may mark an "X" and have it witnessed by one (1) person.  Witness X   VOTER MUST SIGN OR  THE PAUGT CANNOT BE  COUNTED	COMPLETE THIS BOX IF BALLOT IS RETURNED BY A DESIGNEE  Due to illness or disability, I designate the following person to return my ballot to the Elections Office or to the Precinct Board at any Poling Place within the County on election day. Relationship (circle one): spouse, child, parent, grandparent, grandchild, brother, sister or a person residing in voter's household.    Print name of designee returning ballot   Signature of designee returning ballot

#### **EXAMPLES OF BALLOTS** PRE-PRINTED /MBP BALLOT

CON. 213 BT. 007 007578



#### **VOTER STUB** OFFICIAL BALLOT CONSOLIDATED PRESIDENTIAL GENERAL ELECTION - NOVEMBER 3, 2020 SAN LUIS OBISPO COUNTY, CALIFORNIA

This Ballot Stub Shall be Removed and Retained by the Voter.



VOTE BY MAIL

**CON 213 BT-7** 

### OFFICIAL BALLOT

### CONSOLIDATED PRESIDENTIAL **GENERAL ELECTION - NOVEMBER 3, 2020** SAN LUIS OBISPO COUNTY, CALIFORNIA

nstructions to Voters: To vote for all of the electors of a party, fill in the oval next to the names of the presidential and vice presidential candidates of that party. A filled oval next to the name of a party and its presidential and vice presidential candidate, is a vote for all of the electors of that party, but for no other candidates. For all other contests, to vote for a candidate whose name appears on the ballot, fill in the oval next to the write-in line and write in the candidate's name. Do not vote for more than the number of candidates allowed. To vote on a measure, fill in the oval next to the word "YES" or the word "NO". Marking the ballot outside of the designated space to vote for a candidate or measure may compromise the secrecy of the ballot. If you tear, deface, or wrongly mark this ballot, return it to get another. TO VOTE, USE BALLPOINT PEN WITH DARK INK TO FILL IN THE OVAL COMPLETELY LIKE THIS:

**PARTY-NOMINATED OFFICES** 

The party label accompanying the name of a candidate for party-nominated office on the general election ballot means that the candidate is the official nominee of the

MEMBER OF THE STATE ASSEMBLY

35TH DISTRICT

16 ALLOWS DIVERSITY AS A FACTOR IN PUBLIC EMPLOYMENT, EDUCATION, AND CONTRACTING DECISIONS

#### **ICX Ballot**

OFFICIAL BALLOT
CONSOLIDATED PRESIDENTIAL PRIMARY ELECTION
MARCH 3, 2020
SAN LUIS OBISPO COUNTY, CALIFORNIA DEMOCRATIC PARTY

304

**Ballot Type 4 Democratic** 



PRESIDENTIAL PREFERENCE BLANK CONTEST

NITED STATES EPRESENTATIVE th District BLANK CONTEST

STATE SENATOR 17th District BLANK CONTEST

MEMBER of the ASSEMBLY 35th District BLANK CONTEST

COUNTY SUPERVISOR 3rd District BLANK CONTEST

PROPOSITION 13 BLANK CONTEST

#### **GLOSSARY**

The following terms are used throughout the manual and in class. Knowing these terms makes it easier to understand Election Day procedures and makes interacting with voters more comfortable. Capitalized words are other terms defined in this glossary.

ADOPT-A-POLL	Program where community groups are staffing various VOTER SERVICE CENTERS on Election Day
ASSISTED VOTER LIST	List on the first page of the ROSTER where VSC WORKERS note any VOTERS who received assistance when voting on Election Day.
BALLOT(S)	The actual card on which each VOTER makes their choice on the issues to be decided at the current election. San Luis Obispo County uses THREE (3) forms of ballots, blank ballot stock for the Mobile Ballot printer (MBP), pre-printed precinct ballots (for emergency backup) and blank ballot stock used by the ICX ballot marking machine to assist voters with or without disabilities to select, mark, and print the results for tabulation.
BALLOT BOX	The sealed box where voted BALLOTS are placed, may also be a hard sided bag with a zippered closure
BALLOT BOX TALLY	The list of numbers BALLOT BOC clerk to keep track of the number of BALLOTS deposited into the BALLOT BOX.
BALLOT SERIAL NUMBER	The identifying number on the stubs of each BALLOT. On the Preprinted ballots the stubs are at the <b>top</b> of the BALLOT. The ICX BALLOTS and MBP ballots have no stub.
BALLOT STATEMENT	Form completed at the Voter Service Center every night of voting to account for number of BALLOTS and VOTERS.
BALLOT TYPE	The unique combination of contests listed on a BALLOT card make up a ballot type. The ballot type is indicated on the VOTERS label.
COLLECTION CENTER	Designated areas throughout the county where VOTER SERVICE CENTER COORDINATORS are to return COLLECTION CENTER RETURN BAG daily
COLLECTION CENTER RETURN BAG	Bag for PRECINCT WORKERS to return specific election supplies to the COLLECTION CENTER daily.

# CERTIFICATE OF PACKAGING AND SEALING:

The bottom part of the VOTER SERVICE CENTER BALLOT STATEMENT. PRECINCT WORKERS present at closing sign this verifying the accuracy of the election.

#### **CHALLENGE LIST**

The list located on the front page of the ROSTER for CHALLENGED VOTERS.

#### **CHALLENGED VOTER**

A VOTER whose ELIGIBILITY TO VOTE is orally challenged by the VSC BOARD for specific reasons.

#### **CLOSING CERTIFICATE**

All VSC WORKERS present at closing must sign the CLOSING CERTIFICATE located at the back of the ROSTER.

# CONDITIONAL VOTER REGISTRATION (CVR)

California's Conditional Voter Registration (CVR) program began on January 1, 2017 after the certification of the Statewide Voter Registration Database. CVR allows an individual during the 14 days prior to Election Day through Election Day to register conditionally to vote with their County Elections Official and complete a Provisional/CVR Envelope (registration) and cast a provisional ballot.

# CONTAINER FOR VOTED BALLOTS

The box(es) which BALLOTS were delivered becomes the box(es) to return the VOTED BALLOTS to the COLLECTION CENTER on ELECTION night.

#### **COORDINATOR**

The person in charge of the Voter Service Center.

#### **CVR**

See CONDITIONAL VOTER REGISTRATION (CVR).

#### DECLARATION OF VSC OFFICERS

The statement located on the inside front cover of the ROSTER. Each VSC WORKER must sign this declaration and have it witnessed before beginning their assigned duties.

#### **ELECTIONEERING**

Any activity which tries to influence VOTERS about an issue or candidate being voted on in the current election or the collection of signatures for initiative/recall/referendum petitions. *This activity is prohibited within 100 feet of the building in which voting is taking place.* 

#### **ELIGIBILITY TO VOTE**

Anything relating to whether or not a specific VOTER can cast a BALLOT during voting.

# ENVELOPE FOR DOCUMENTS TO BE RETURNED

The envelope for returning pertinent documents to the Collection Center for every day of voting. The contents are listed on the front of the Envelope.

# ENVELOPE FOR VOTED BALLOTS

The envelope for returning VOTED (LIVE) BALLOTS for every day of voting.

# ENVELOPE FOR VOTED PROVISIONAL/CVR BALLOTS

The envelope for returning VOTED PROVISIONAL/CVR BALLOTS and Provisional/CVR roster for every day of voting.

# ENVELOPE FOR VOTED VBM BALLOTS

The envelope for returning all VOTED VBM BALLOTS and tally sheet for every day of voting.

#### **EXIT POLLING**

Surveys taken by the news media and others as VOTERS leave selected POLLING PLACES to predict the outcome of specific contests. *The people taking an exit poll must be at least 25 feet from the polling place and not interfere with voting.* 

# FACSIMILE BALLOT AND INSTRUCTIONS

All precincts will post a Spanish facsimile ballot and instructions and certain precincts will post an additional Tagalog facsimile ballot. Facsimile ballots must be conspicuously posted, and one facsimile ballot must be available for voters to take into booths to be used as reference (EC §14201(a)). In addition, a sign must be posted near the index of registration informing voters of facsimile ballots, in language required and available (EC §14201(c)(3)).

# HELP AMERICA VOTE ACT (HAVA):

Federal legislation in which some parts requiring uniform procedures at the polls for federal elections.

#### **ICX CLERK**

The VSC WORKER assigned to assist VOTERS using the ICX Ballot Marking Device.

#### **ID ENVELOPE**

The IDENTIFICATION (ID) ENVELOPE for a VOTE-BY-MAIL BALLOT. The voter must sign the envelope and the signature must match the signature on the VOTER REGISTRATION CARD for the envelope to be opened and the ballot counted.

## OUTSIDE VOTER ASSISTANCE

Drive up VBM ballot drop and off and assistance with curbside voting.

#### **POLL WATCHERS**

One or more person who is interested in observing Voter Service Center procedures during in person voting. They may not interfere with voting or VSC work.

### A specific geographical area consisting of one or more unique political district(s). VOTERS within this area vote on a ballot with **PRECINCT** combination of contests in these districts. (also known as a VOTING PRECINCT) The friendly, underpaid people assigned to a VOTER SERVICE PRECINCT WORKER(S) CENTER for the voting days A BALLOT issued to a VOTER whose ELIGIBILITY TO VOTE cannot be determined. There are various reasons for this. (See also PROVISIONAL/CVR BALLOT ENVELOPE and PROVISIONAL/CVR PROVISIONAL/CVR BALLOT VOTER). After voting, the BALLOT is sealed in a PROVISIONAL/CVR BALLOT ENVELOPE, then deposited in the BALLOT BOX. An envelope with a pink border which encloses a voted PROVISIONAL/CVR BALLOT. It must be completed legibly by both PROVISIONAL/CVR BALLOT the VSC WORKER and the VOTER. After the PROVISIONAL/CVR **ENVELOPE** BALLOT has been placed inside the envelope, it is sealed and deposited in the BALLOT BOX. VSC WORKER with the responsibility of processing PROVISIONAL/CVR CLERK PROVISIONAL/CVR VOTERS A VOTER whose ELIGIBILITY TO VOTE cannot be determined by the PROVISIONAL/CVR VOTER VSC BOARD on Election Day. This VOTER must vote a PROVISIONAL/CVR BALLOT. Following each census, the political district lines are redrawn to equalize the population served by each district. The US Congressional, State Senate, and State Assembly lines were REDISTRICTING redrawn by the State Commission on Redistricting. The Board of Supervisors' district lines were adopted by the Board of Supervisors. These changes in lines were in effect as of the June 2012 primary election.

# REGIONAL COLLECTION CENTER

The County Clerk-Recorder's offices in San Luis Obispo and Atascadero where BALLOTS and other supplies will be returned at the end of each voting day

#### **ROSTER**

The page where a voter's label is affixed and the VOTER signs.

# SECRECY SLEEVE (PRECINCT BALLOT)

Sleeves or folders used to allow the VOTER to cover their BALLOT when depositing the BALLOT into the BALLOT BOX with complete privacy. All voters, except those receiving PROVISIONAL/CVR BALLOTS must receive a SECRECY SLEEVE with their BALLOT.

#### **SPOILED BALLOT**

A BALLOT on which a VOTER makes an error. The voter returns the spoiled ballot to the ballot issue or ICX to obtain a new one. The Ballot/ICX clerk places a "SPOILED PRECINCT BALLOT" sticker across the front/top and the back/bottom of the BALLOT. The ROSTER CLERK marks the SPOILED BALLOT TALLY and logs the Voter's name before issuing a replacement ballot . *A VOTER may receive no more than three BALLOTS*.

#### STREET LOOK-UP

The application used to determine a voter's VOTING PRECINCT for any voter completing a CVR or voting provisionally

#### **SUPPLY TUB**

The large plastic tub delivered to the VSC containing the supplies needed to facilitate the work of the VOTER SERVICE CENTER on Election Day.

#### **SURRENDERED BALLOT**

An unvoted or spoiled VOTE-BY-MAIL BALLOT, enclosed in the ID ENVELOPE, which is given to the CHECK IN OFFICIAL.

#### **VBM**

Abbreviation of VOTE-BY-MAIL

# VOTED VOTE-BY-MAIL BALLOTS

VOTE-BY-MAIL BALLOTS that are voted and returned to the VOTER SERVICE CENTER during in person voting VOTED VOTE-BY-MAIL BALLOTS must be in an ID ENVELOPE and signed.

#### **VOTE-BY-MAIL BALLOTS**

The ballot mailed to all VOTERS. The voter may vote the ballot and return it by mail, to a designated BALLOT DROP BOX or to a VOTER SERVICE CENTER before the close of the polls on Election Day. The voter may also drop it off in person at the Elections office.

BALLOTS that are mailed must be postmarked no later than November 3 and received by November 14.

#### **VOTED BALLOTS**

**ALL BALLOTS** cast by voters at the VOTER SERVICE CENTER. They will be placed in the ENVELOPES FOR VOTED BALLOTS, FOR VOTED VBM BALLOTS AND FOR VOTED PROVISIONAL/CVR BALLOTS for return to the Collection Center.

VOTER	A person who is a citizen of the United States, a resident of California, is 18 years old on Election Day, is not in prison or on parole for having committed a felony, and has completed a VOTER REGISTRATION CARD. A voter must have registered in their county of residence at least 15 days before the Election to be eligible to vote, with the exception of CVR voters.
VOTER ASSISTANCE OFFICIAL	Official who can assist voters and direct the voter to the proper line- either check in or Provisional/CVR
VOTER REGISTRATION CARD (VRC)	The form completed under penalty of perjury by a VOTER to certify their eligibility to VOTE.
VOTER SERVICE CENTER	One of the locations open during the 4 days of in person voting for the November 3, 2020 election. Any VOTER can go to any VSC located in the county.
VOTER STUB	The stub retained by the VOTER as proof they voted. The VOTER STUB is at the <b>top</b> of the PRECINCT BALLOT. ICX BALLOTS DO NOT HAVE STUBS.
VOTING BOOTH	The privacy booths where VOTERS mark their BALLOTS.
VOTING PRECINCT	Individual PRECINCTS are combined (or consolidated) for voting purposes. <i>PRECINCT</i>
VSC ASSISTANT	Troubleshooter and resource for a number of VOTER SERVICE CENTERS

#### **CHECKLISTS: VSC COORDINATOR**

All tasks include the question: Have you called Precinct Assistant or Election Office with questions or discrepancies?

Task

#### **PRE-ELECTION DAY**

	Reviewed Manual? Marked items of special interest?			
	Called workers? Set time to be there each day? Any special needs?			
	Building key/entry arrangement as specified by the Elections Office			
	Know time for delivery of equipment for set up of Voter Service Center?			
	Schedule of jobs for workers during day prepared?			
	Schedule of breaks prepared?			
	If you have any 1 <sup>st</sup> time workers, practice session scheduled (if necessary)			
☐ Cell phone #'s exchanged?				
	Know how to work County issued cell phone?			
PREPAR	PREPARING FOR OPENING			
	Task			
	Set up for Voting: Voter Service Center set-up according to plan.			
	Inside information posted (if possible ahead of time)?			
	Once inventoried, return all ballot and ballot stock to the security cage and all supplies to the supply tubs			
FLECTIO	ON MORNING: SETUP			
	Task			
	All necessary information posted?			
	All stations set up per checklist.			
	All stations set up per checklist.			
	Is all equipment turned on and functional (ICX, Printers, Laptops, Tablets)			

Issue ballot stock to MBP and ICX
Ballot Boxes (inside and curbside drop off) ready for first voter to verify it is empty? Locking seal is available to seal box after verification?
VSC workers declaration signed and witnessed?
Payroll Sheet signed by all present at opening?
Workers know job to begin the day?
Everyone knows lunch/dinner/break schedule but understands it may change?
Who to ask if there are special circumstances or where to look to solve extraordinary situations as they occur?

### **ELECTION DAY: THROUGHOUT**

Task
Check hourly to make sure the Ballot Box Tally Sheets are being used correctly?
Checking in with VSC workers to ensure they are taking breaks and lunches and rotating duties?
Voting booths being checked after each voter and cleaned regularly?
Frequently touched surfaces are being cleaned regularly?

## ELECTION DAY: PREPARING FOR CLOSING

Task
Reviewed Closing Procedure in manual once more? Reviewed Closing Checklist below?
Regional Collection Center location known (on back page of Manual)?
Coordinator knows who goes with them to the Regional Collection Center
Know which forms/seals need to be signed?
Workers know jobs after closing? Know where to look for those supplies?
Closing Ballot Box Procedure known?
Closing ICX procedure known?
Know how to secure building?

#### **ELECTION DAY: CLOSING**

Task			
	Voted Ballots Team procedure followed?		
	Other workers continuing with other closing procedures?		
	Seals for Envelopes for all Voted Ballots signed?		
	Payroll Sheet signed by all workers?		
	Closing Certificate signed & number of voters written in and replaced in Live (for here) Voter Roster?		
	Voter Service Center Ballot Statement completed & signed?		
	Ballot		
	Envelopes for Voted Ballots sealed?		
	# of ballots written on seal of the Envelopes for Voted Ballots		
	All Envelopes for Voted Ballots in the Collection Center Return Bag for delivery?		
	Envelope for Documents to be returned contains all required documents and as in the Collection Center Return Bag?		
	Break down of supplies and equipment followed for each voting day (November 3 will have additional duties at breakdown)		
	All equipment is broken down and secured per instructions.		
	Voting booths left up with Supply Tub for the County Crew to collect?		
	Two people taking Center Return Bag (includes Envelope for Voted Ballots and Documents to be Returned)? Place materials in trunk of car and it is acceptable for one worker to follow the car with the Collection Center return bag so they arrive together.		
	Secured the building?		

#### **VOTER SERVICE CENTER WORKER REMINDERS & TIPS**

The physical "amenities" at each polling place vary widely. For your own comfort, consider the following:

- Wear clothing in layers—temperatures can vary widely during the day. Some places may require their door to be open for accessibility purposes.
- Bring a watch set to the correct time in case there is no clock at the polling place. Many cell phones also give the time.
- Furniture varies—bring a cushion or a chair that is comfortable for you.
- If you need to take medication during the day, be sure to bring it with you.
- Bring food and drinks; be sure to keep it off the tables and the ICX.
- A flashlight can come in handy if there is a power outage, although flashlights and battery operated lanterns are provided.
- NON-POLITICAL reading materials (no newspapers or books that contain political references), knitting or something to work on, in case part of the day is slow. Remember voter assistance is our first priority.
- Locate the restrooms first thing in the morning. Restrooms are not open to the public on Election Day.
- Plan for and take breaks and meals throughout the day. The voters will be better served if you are rested and relaxed.
- Bring patience. Each Election brings its own challenges as well as the rewards of community service.
- Don't forget your sense of humor.
- Use your resources—contact your Precinct Assistant—they're there to help you help voters or call the Elections Office (805) 781-5228. There's no such thing as a stupid question.

#### SUGGESTIONS/FEEDBACK

We enjoy hearing from you regarding your experiences and any situations encountered on Election Day. Your feedback helps us plan future elections. Many of the ideas contained in this manual came from precinct workers at previous elections.

Please share your thoughts, ideas and suggestions by email mailto: precinctworker@co.slo.ca.us.

### **REGIONAL COLLECTION CENTER**

# Please stay in your vehicle when returning items to the Regional Collection Center on Election Day.

VOTER SERVICE CENTERS	COLLECTION CENTER
Mid State Fairgrounds	Mid State Fair Grounds
Heritage Ranch CSD	2198 Riverside Rd
Paso Robles Senior Center	Paso Robles
Paso Robles USD Culinary Arts Institute	
Templeton High School Gym Atascadero Lake Pavilion Atascadero Armory	North County Clerk-Recorder's Office (New Atascadero Library) 6565 Capistrano Atascadero
Cambria Vets Building Morro Bay Community Center Cal Fire Training Center	Morro Bay Community Center 1001 Kennedy Way Morro Bay
Cal Poly Performing Arts Center Ludwick Community Center Old SLO Airport Terminal Octagon Barn Milking Parlor	County Clerk-Recorder's Office 1055 Monterey St #D120 San Luis Obispo
Pismo Beach Vets Hall Grover Beach Community Center Life Point Church South County Regional Center Nipomo HS - Olympic Hall Edwards Barn Oceano CSD Office	South County Regional Center 800 E. Branch St Arroyo Grande